Buyer Refund Policy

At PARTNUGGET CAR PARTS TRADING DWC-LLC ("RESELLER OF RECORD"), we are committed to ensuring the satisfaction of our Buyers while adhering to regulatory compliance and financial security measures.

Our refund policy is designed to provide clear and concise guidelines regarding the withdrawal of funds from Buyer accounts. Please review the following terms carefully:

- 1. Refunds will be processed using the same payment method as the original deposit. For instance, if a payment was made with a credit card, the refund will be issued to that same credit card.
 - 2. We do not provide cash refunds. Please contact user support service for alternatives.
- 3. Buyers wishing to withdraw all funds from their account must ensure there are no orders in progress and all dues are settled.

By making a payment on this website, you expressly acknowledge and agree to be bound by the terms of this Refund Policy.

RESELLER OF RECORD: PARTNUGGET CAR PARTS TRADING DWC-LLC Address: 4th Floor, A2, DWC Business Centre, Dubai South, UAE

Executed in Dubai, United Arab Emirates

Date: 20 May 2025